

Reporting Period: July 2013 - December 2013 (Data as of Apr 04, 2014)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	282	258	9%
	Admits	79	86	-8%
	Discharges	82	59	39% ▲
	Service Hours	2,469	2,455	1%
	Bed Days	10,572	7,120	48% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Employment Services	210	73.2%
	Residential Services	77	26.8%

### Consumer Satisfaction Survey (Based on 134 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Access		94%	80%	88%
✓ Quality and Appropriateness		94%	80%	93%
✓ Overall		93%	80%	91%
✓ General Satisfaction		91%	80%	92%
✓ Respect		90%	80%	91%
✓ Participation in Treatment		88%	80%	92%
✓ Recovery		86%	80%	79%
✓ Outcome		85%	80%	83%

Satisfied % 
 Goal % 
 0-80% 
 80-100% 
 Goal Met 
 Under Goal

### Client Demographics

Age				Gender			
	#	%	State Avg		#	%	State Avg
18-25	54	19%	15%	Male	153	54%	58%
26-34	50	18%	22%	Female	128	46%	42%
35-44	51	18%	19%				
45-54	71	25%	25%				
55-64	45	16%	15%				
65+	11	4%	4%				

Ethnicity				Race			
	#	%	State Avg		#	%	State Avg
Non-Hispanic	253	90%	75% ▲	White/Caucasian	208	74%	64%
Hispanic-Other	19	7%	6%	Black/African American	45	16%	17%
Hisp-Puerto Rican	7	2%	12%	Other	12	4%	14%
Unknown	3	1%	6%	Asian	7	2%	1%
Hispanic-Cuban			0%	Unknown	6	2%	3%
Hispanic-Mexican			0%	Multiple Races	3	1%	1%
				Am. Indian/Native Alaskan	1	0%	1%
				Hawaiian/Other Pacific Islander			0%

Unique Clients 
 State Avg 
 ▲ > 10% Over State Avg 
 ▼ > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	9	22% ▲
Admits	2	2	0%
Discharges	3	-	
Bed Days	1,533	1,503	2%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	33%	60%	65%	-27% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		9	82%	60%	78%	22% ▲
✓ Stable Living Situation		11	100%	95%	94%	5%
● Employed		2	18%	25%	7%	-7%
● Improved/Maintained Axis V GAF Score		1	11%	95%	56%	-84% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		98%

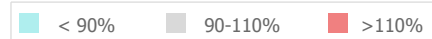
On-Time Periodic	Actual	State Avg
6 Month Updates		67%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%

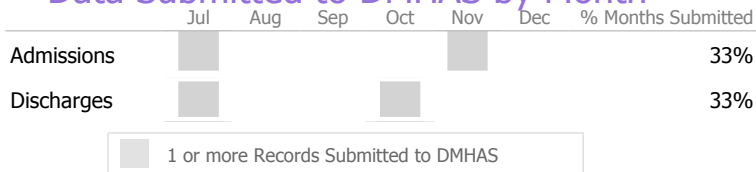
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	632 days	0.8	93%	90%	97%	3%



## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 71 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Bed Days	552	516	7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	87%

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	88%
SA Screen Complete	N/A	88%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	71%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		3	100%	60%	80%	40% ▲
● Stable Living Situation		2	67%	90%	96%	-23% ▼
● Improved/Maintained Axis V GAF Score		0	0%	95%	49%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	1,980 days	1.0	100%	90%	93%	10%

< 90% 90-110% >110%

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 26 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	93	85	9%
Admits	36	23	57% ▲
Discharges	30	24	25% ▲
Service Hours	1,223	1,158	6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	95%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	82%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges		■	■	■	■	■	83%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div><div></div></div>	41	44%	35%	36%	9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	66	100%	90%	92%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	117	110	6%
Admits	31	25	24% ▲
Discharges	37	27	37% ▲
Service Hours	1,247	1,298	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	95%
On-Time Periodic		
6 Month Updates	40%	82%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div></div>	56	47%	35%	36%	12% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div></div>	83	100%	90%	92%	10%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 39 Active Employment Services Programs

# Intensive Res Recovery Program 250

Ability Beyond Disability Institute

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2013 - December 2013 (Data as of Apr 04, 2014)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	9	33%	▲
Admits	2	9	-78%	▼
Discharges	4	-		
Bed Days	1,465	535	174%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	25%	60%	65%	-35% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		12	100%	95%	94%	5%
● Social Support		6	50%	60%	78%	-10%
● Employed		1	8%	25%	7%	-17% ▼
● Improved/Maintained Axis V GAF Score		2	20%	95%	56%	-75% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		16	389 days	1.3	50%	90%	97%	-40% ▼

< 90%
90-110%
>110%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		98%

On-Time Periodic	Actual	State Avg
6 Month Updates		79%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		81%
✓ SA Screen Complete		81%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		99%
Valid Axis V GAF Score		97%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							17%
Discharges							67%

▲ > 10% Over ▼ < 10% Under

\* State Avg based on 71 Active Supervised Apartments Programs

# Intensive Res Support Program 251

Ability Beyond Disability Institute

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2013 - December 2013 (Data as of Apr 04, 2014)

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	16	6%
Admits	2	16	-88% ▼
Discharges	3	1	200% ▲
Bed Days	2,704	466	480% ▲

## Data Submission Quality

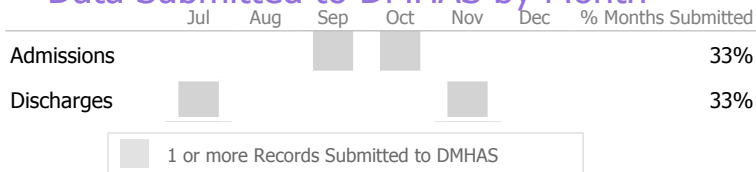
Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	0%	79%

Cooccurring	Actual	State Avg
MH Screen Complete	100%	81%
SA Screen Complete	50%	81%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

## Data Submitted to DMHAS by Month



## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	100%	60%	65%	40% ▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		15	88%	60%	78%	28% ▲
Stable Living Situation		17	100%	95%	94%	5%
Employed		0	0%	25%	7%	-25% ▼
Improved/Maintained Axis V GAF Score		3	19%	95%	56%	-76% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		11	351 days	0.6	134%	90%	97%	44% ▲

▲ > 10% Over ▼ < 10% Under

\* State Avg based on 71 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	13	-15% ▼
Admits	2	4	-50% ▼
Discharges	4	4	0%
Bed Days	1,553	1,622	-4%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	79%
Cooccurring	Actual	State Avg
MH Screen Complete	100%	81%
SA Screen Complete	100%	81%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	50%	60%	65%	-10% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		10	91%	60%	78%	31% ▲
Stable Living Situation		10	91%	95%	94%	-4%
Employed		0	0%	25%	7%	-25% ▼
Improved/Maintained Axis V GAF Score		1	10%	95%	56%	-85% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		9	521 days	0.8	94%	90%	97%	4%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							50%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

\* State Avg based on 71 Active Supervised Apartments Programs



## Sheffield Apartments YAS - 172

Ability Beyond Disability Institute

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2013 - December 2013 (Data as of Apr 04, 2014)

### Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	8	25%	▲
Admits	4	1	300%	▲
Discharges	1	1	0%	
Bed Days	1,477	1,254	18%	▲

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		1	100%	60%	65%	40%	▲

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		10	100%	60%	78%	40%	▲
✓ Stable Living Situation		10	100%	95%	94%	5%	
● Employed		0	0%	25%	7%	-25%	▼
● Improved/Maintained Axis V GAF Score		0	0%	95%	56%	-95%	▼

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99% 98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100% 79%

Cooccurring	Actual	State Avg
✓ MH Screen Complete		100% 81%
✓ SA Screen Complete		100% 81%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% 99%
✓ Valid Axis V GAF Score		100% 97%

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Avg Utilization Rate		7	783 days	0.7	115%	90%	97%	25%	▲

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							33%
Discharges							17%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 71 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	-	-	
Bed Days	552	552	0%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	87%

Cooccurring	Actual	State Avg
MH Screen Complete	N/A	88%
SA Screen Complete	N/A	88%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	95%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	71%	N/A

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A

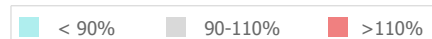
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		3	100%	90%	96%	10%
Social Support		1	33%	60%	80%	-27%
Improved/Maintained Axis V GAF Score		0	0%	95%	49%	-95%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	1,663 days	1.0	100%	90%	93%	10%



## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

Actual
Goal
✔ Goal Met
  Below Goal

\* State Avg based on 26 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	5	-20% ▼
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Bed Days	736	672	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic		
6 Month Updates	75%	87%
Cooccurring		
MH Screen Complete	N/A	88%
SA Screen Complete	N/A	88%
Diagnosis		
Valid Axis I Diagnosis	75%	99%
Valid Axis V GAF Score	25%	95%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	71%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	83%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		4	100%	90%	96%	10%
Social Support		2	50%	60%	80%	-10%
Improved/Maintained Axis V GAF Score		0	0%	95%	49%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		4	3,180 days	1.0	100%	90%	93%	10%

< 90% 90-110% >110%

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 26 Active Group Home Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	5	-100% ▼
Discharges	-	-	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
On-Time Periodic		
6 Month Updates	75%	79%
Cooccurring		
MH Screen Complete	N/A	81%
SA Screen Complete	N/A	81%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	88%	97%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	65%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	75%	60%	78%	15% ▲
✓ Stable Living Situation		8	100%	85%	94%	15% ▲
● Employed		0	0%	25%	7%	-25% ▼
● Improved/Maintained Axis V GAF Score		0	0%	95%	56%	-95% ▼

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 71 Active Supervised Apartments Programs